

# 2022

## ANNUAL IMPACT REPORT



### MISSION

The Beth-El Center's **mission** is to extend dignity and respect to all individual and families while connecting them to housing, food and services within their communities.



**Our vision is to create a community where everyone is home and all are fed.**

### VISION

### ORGANIZATION

For the past **40 years**, the Beth-El Center, Inc. has provided emergency food and shelter programs for the **Greater Milford** community.

In the early 1980's, homelessness was considered a person's identity rather than an experience in their life. Today, the Center is about transformation. Through an outcome and data-driven coordinated system, we work to **improve the daily experience of homelessness and systemically end homelessness.**

While shelter saves lives, housing ends homelessness. Beth-El Center is determined to create a space in which unhoused people can access the appropriate housing-specific and support services necessary to end their homelessness and prevent recidivism.



Homelessness, a rarity outside cities prior to the 1970's, started to impact the Milford community by 1980. In 1981, an interfaith group founded **Combined Parishes Action Committee (CPAC)**, opened a soup kitchen in St. Peter Episcopal Church and in 1986 a shelter for homeless men, women and families.

It was then moved to **90 New Haven Avenue in Milford** in 1995.

### HISTORY



During our time at 90 New Haven Avenue, the Center has evolved from an all-volunteer operation with two core programs, to an organization with **13 full-time employees,**

**15 part-time employees and nearly 100 volunteers, supporting six distinct programs.** We provide a continuum of crisis support, including: **Diversion, Outreach and Engagement, No Freeze Shelter, Emergency Shelter, Permanent Supportive Housing and Soup Kitchen services.**

# SERVICES OUTCOMES

## OUTREACH & ENGAGEMENT

Our Outreach and Engagement program focuses on supporting those who are unhoused in our community, living in place not meant for human habitation. Through skilled interventions and kindness, we build trusting and productive relationships with our clients and **work toward permanent housing solutions.**

	NUMBER OF PEOPLE SERVED
2022.....	116
2021.....	108
2020.....	84



## EMERGENCY SHELTER SERVICES

Beth-El Center's Emergency Shelter program offers a **clean, safe and stable environment** where residents are provided the support they need to move towards success in finding housing. During their stay, residents develop an individualized service plan with an assigned case manager, while learning how to access community resources.

	NUMBER OF PEOPLE SERVED
2022.....	132 including 94 adults and 38 children
2021.....	300
2020.....	113



## SOUP KITCHEN SERVICES

Our public Soup Kitchen provides **100-125 hot meals per day** with the support of over **100 volunteers** plus in-kind and monetary donations from supporters like you. This service is critical to meeting the needs of individual and families experiencing food insecurity in our community.

	NUMBER OF MEALS SERVED
2022.....	33,472
2021.....	33,000
2020.....	35,000
2019.....	25,000



## DIVERSION SERVICES

Our Diversion Services help to **prevent homelessness** by identifying and supporting individuals and families in the shoreline area who are housing unstable and at the brink of homelessness. We assist those who are at **high risk for homelessness** by identifying alternate housing arrangements and connecting them to services to help them return to permanent housing without entering into the emergency homeless response system.

	NUMBER OF HOUSEHOLDS SERVED
2021-2022.....	175

## PERMANENT SUPPORTIVE HOUSING

Our Permanent Supportive Housing unit, Liberty Pointe, provides both **affordable housing and supportive services** for its residents. The supportive services are individually designed and provided in conjunction with an on-site case manager who works collaboratively with the residents to help them learn and implement the needed skills to access resources and maintain **self-sufficiency.**

**2021-2022**

**Our Permanent Supportive Housing Caseload has increased by 100%**